

VENKATESH P

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Location: Coimbatore, Tamil Nadu

Summary

12 years software industry experience with expertise in

- Business requirement Analysis
- Quality Assurance (Automation, API Testing and Manual)
- Technical specs Documentation

Experience

Zinfoway Technologies Pvt. Ltd.

Chennai, Tamil Nadu

Project Coordinator

Dec 2017 - May 2020

- Coordinate with business analysts, product managers, design/user experience, development and QA.
- Ensured software deliverables, quality objectives and customer expectations.
- Risk management – Identification & Classification of Risks, Mitigation Plan and Tracking for closure.
- Report on project status, metrics, budgetary parameters and deployment activities.

Sr. Test Engineer

Jul 2013- Dec 2017

- Automation, functional, integration and ad-hoc testing and traceability matrix.
- Triage meetings to set action items to all QA and Development team members.
- Led failure investigations, on-site inspections and root-cause analyses.

Warbler Software Technology Pvt. Ltd.

Coimbatore, Tamil Nadu

Business Associate

Dec 2007 – Feb 2010

- Booking orders and monitor delivery.
- Weekly meetings with marketing executives.
- Reviewing invoices, payment requests, advance requests, expense reimbursements prior to approval.
- Evaluated customer needs and feedback to drive product and service improvements.

TechMahindra Limited

Pune, Maharashtra

Technical Associate

Aug2005 – Nov 2007

- Monitored systems in operation and quickly troubleshoot errors.
- Documented support interactions for future reference.
- Use ticketing systems to manage and process support actions and requests.
- Collaborated with supervisors to escalate and address customer inquiries or technical issues.

Education

Velalar College of Engineering and Technology

Erode, Tamil Nadu

ME (Computer Science)

Jun 2021 – May 2023

Christ University

Bengaluru, Karnataka

MBA (Finance)

Aug2010 – May 2012

Sri Krishna College of Engineering and Technology

Coimbatore, Tamil Nadu

BE (Information Technology)

Jun 2000 – May2004